

PUBLIC NOTICE

CITY OF LONG BEACH UTILITY USER TAX REFUND CLAIM INFORMATION

Ballot Measure “J” reduced the City’s 10% Utility Users Tax (UUT) rate to a 5% rate over five years. The UUT rate is applied to electricity, telephone, gas and water services only. The UUT is not applied to cable television services. The first one percentage point reduction, from 10% to 9%, was retroactive to October 1, 2000. If you are a Long Beach resident or business and had an active utility account between October 1, 2000 and February 28, 2001 you may be eligible for a 10% refund of the UUT you paid during this period. For example, if you paid a total of \$50 in eligible Utility Users Tax during that five-month period, you would receive a \$5.00 refund.

Those Who DO NOT Need to File a Refund Claim

If you are currently a Long Beach customer of one or more of the utility companies listed below, and had an active account between October 1, 2000 and February 28, 2001 you **do not** need to file a refund application. The City has successfully negotiated with these companies to process UUT credits on behalf of their Long Beach customers. Your UUT refund has been, or will be, automatically credited to your account. These companies include:

City of Long Beach – Gas UUT: refunds already completed

City of Long Beach – Water UUT: refunds already completed

Southern California Edison (SCE) – Electricity UUT: refunds currently being processed

New West Energy – Electricity UUT: refunds currently being processed

Enron Energy (including former PG&E customers) – Electricity UUT: refunds already
completed

Verizon (Formerly GTE) – Local Telephone (**not** wireless service) UUT: refunds
already completed

Those Who DO Need to File a Refund Claim

If you are a Long Beach resident or business and had an open and active account between October 1, 2000 and February 28, 2001 with any utility company **not** listed above, or had a utility account that is now closed, you will be required to complete a refund claim form in order to receive your UUT refund. While the City was able to negotiate with most of the major utility providers, over 145 other utility companies operating in Long Beach were either not willing or not able to process credits on behalf of their customers, or proposed unreasonably high fees to provide this service. Many of these companies are small, out of state, telecommunications firms specializing in long distance or cellular telephone service.

Refund Claim Process

Each Long Beach utility customer requesting a UUT refund will be required to complete a UUT refund claim form. **Claimants will be required to provide a copy of each monthly bill from each utility company from October 2000 through February 2001.** Completed claim forms, **with copies of utility bills attached**, are to be mailed to:

City of Long Beach
Attn: City Treasurer
333 W. Ocean Blvd., 6th floor
Long Beach, CA 90802

Specific claim form instructions are attached to the refund applications. Questions regarding information found on utility bills should be directed to the individual utility companies. UUT claim forms are available in English, Spanish and Khmer, and are available at the following locations:

Long Beach City Hall:

Long Beach City Hall (lobby security desk) 333 West Ocean Blvd.
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City of Long Beach - Park and Recreation Community Centers:

Houghton Park 6301 Myrtle Ave.	El Dorado West 2800 Studebaker Rd.
Senior Citizens Center 1150 East Fourth St.	California Recreation Center 1550 Martin Luther King Ave.

City of Long Beach - Library Branches:

Library Main 101 Pacific Ave.	Brewitt 4036 E. Anaheim St.	Harte 1595 W. Willow St.
Alamitos 1836 E. Third St.	Burnett 560 E. Hill St.	Los Altos 5614 Britton Dr.
Bach 4055 Bellflower Blvd.	Dana 3680 Atlantic Ave.	Mark Twain 1325 E. Anaheim St.
Bay Shore 195 Bay Shore Ave.	El Dorado 2900 Studebaker Rd.	North 5571 Orange Ave.

Community Policing Centers:

Anaheim St. Community Police Center 1206 E. Anaheim St.	Willmore Community Police Center 539 W. 9 th St.
7 th St. Community Police Center 1004 E. 7 th St.	Wrigley Community Police Center 2023 Pacific Ave.

Other City Locations:

Neighborhood Resource Center 425 Atlantic Ave.	Career Transition Center 3447 Atlantic Ave.
Business Development Center 200 Pine Ave., 4 th Floor, Suite 400	Housing Authority 521 E. 4 th St.
Youth Opportunity Center 350 Long Beach Blvd.	

Applications may also be downloaded from the City's Internet web site at www.ci.long-beach.ca.us. Please call the City's customer service line at (562) 570-5700 if you have any questions.